

# Havells India Limited Lighting Supplier Process Audit



Corporate Office:  
Office No. 7 & 8, Ashok Nagar 1 B,  
Vazira, Borivali (W), Mumbai – 400 092.  
Maharashtra, INDIA

☎ +91 98202 04373 / 98200 33608  
✉ [info@pqsmitra.com](mailto:info@pqsmitra.com)  
🌐 [www.pqsmitra.com](http://www.pqsmitra.com)

## How will PQSmitra support your organization with Havells India Ltd. Supplier specific audit?

Havells India Limited is manufacturer of electrical equipment's and is one of the largest companies in India. Since 1958, Havells has been present in the market. Company manufacturers products ranging from appliances used in home & kitchen, lighting equipment's for various application, LED lighting, fans Etc.

Havells has been considered as one of the Most Trusted Brand in India and to ensure the trust of its customers, it ensures that the product manufactured meets the quality requirements.

The main focus is to maintain the quality of components / product supplied by the vendor, since product quality plays an important role for growth of the Company. And to strengthen the controls over the quality of part produced, Havells has introduced the concept of "Supplier Process Audit", that will ensure the control over the processes carried out at the vendor's end.

## What are the Focus Points for Havells India - Lighting Supplier Process Audit

- Manufacturing Capability
- Problem Solving Capability
- Quality Control Capability
- Prevention Capability
- Cost
- Delivery Performance
- Customer Supplier Management
- Design and Development
- Strategy
- Management Culture (Vision, Mission, Financial Stability, Balance customer focus, Statutory regulations)
- TQM culture focus (Safety, Gemba, QMS and Lean 5S)
- Commodity

## **What are the General requirements for Havells India - Lighting Supplier Process Audit?**

The organization shall demonstrate continual improvement in this field of by maintaining, establishing, implementing and providing these requirements.

The Requirements are as follows:

- The Quality System Documentation
- Process control and Required documents
- Performance Measurement Records
- Standard operating Procedures & Visual Management Implementation
- Health & Safety Related Requirements
- Legal & Environmental compliance
- Human Resources competence and training matrix
- Operational System Improvements

## **How will Compliance to Havell's India - Lighting Supplier Process Audit benefit your Organization?**

- Recognition of socially compliant organization/Logistics
- Opportunity to participate in further in Siemens Processes
- Opportunity for exports. Supplier Approval by overseas customers
- Compliance with business, legal, contractual, and regulatory requirements
- Improved structure and focus with respect to Business Ethics and practices
- ocation.

## **What does one mean by Customer Specific Requirements?**

- Customer Specific Requirements are the additional requirements imposed by the customer (Havells India Limited) which an organization needs to compulsorily comply with in order to become a verified supplier. In many cases, these requirements are additional to ISO certification.

## **Is this different from ISO Certification?**

- Generally, customer specific requirements are the additional requirements generated over the existing ISO certification to meet certain needs of the customer. This helps the organization gain recognition as a socially compliant organization.

## **Does my client require me to make changes in my Quality system?**

- As per specific requirements the Organization might have to make necessary changes in the Quality system to comply with the Customer Specific requirements. PQSmitra helps an organization to make the necessary changes to comply with the requirements of Havells India Limited in a very easy and practical manner.

## **Can PQSmitra assist in ensuring my suppliers are certified and assist in improving the overall quality?**

- Yes, SA8000 covers subcontractors, suppliers, and any third parties involved with the certified company, as long as they fall within the scope and influence of the certified company.

## **Can PQSmitra help my organization identify requirements as per modern trend and help implement the same for my suppliers?**

- Yes, PQSmitra as an Organization remains very up to date regarding the new trends of certification & specific requirements. We provide full assistance in the implementation of the same.

## **How will PQSmitra help you with Hassle - Free Implementation process for Havells India customer audit support?**

PQSmitra offers services for successful implementation of the systems based on the audit criteria and checklist. PQSmitra team adopts a systematic approach which helps in effective implementation and better audit results.

PQSmitra has developed a standard methodology to implement the customer specific requirements. The implantation methodology is as below:

- Study Havells India – Lighting supplier process audit requirements
- Review of current system at the client organization
- Training and documentation
- Internal audits for further improvement
- Audit and Reporting

The services offered by PQSmitra for customer audits has helped many OEM suppliers to demonstrate better results and improved business relations with the customer.



## PQSmitraService Features appreciated by clients



Simple &  
Practical Approach



21 Years of  
Service



2500+  
Successful Projects



5,56,000+  
Consulting Hours

# PQSmitra

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