

Wipro – Vendor Assessment



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Wipro – Vendor Assessment

Wipro (formerly, Western India Palm Refined Oil Limited, legally know as Wipro Limited) is an Indian multinational corporation that provides information technology, consulting and business process services. It is headquartered in Bangalore, Karnataka, India. Wipro has its supplier base in India and overseas. In order to have better controls over suppliers and periodic supplier evaluation and upgradation, Wipro has introduced “Vendor Assessment”.

The requirements of this audit checklists are implemented by the vendors in supply chain to assure the consistency in quality, delivery, and overall performance. The focus is the upgradation of the supplier with respect to Quality, Productivity, Safety and Systems to ensure the quality of component / part supplied by the vendor.

What are the Focus Points of Wipro’s vendor assessment?

- Quality audit and process verification
- Process control
- Safety management
- Risk Management
- Legal Compliance and Environment
- Performance management & Sustainability

Note : The above audit criteria is mentioned based on the experience. As it the sole property of Wipro Limited, the checklist/audit criteria can be modified and revised at any point in time.

What are the General requirements for Wipro's vendor assessment?

The organization shall demonstrate continual improvement in this field of by maintaining, establishing, implementing and providing these requirements.

The Requirements are as follows:

- The Quality System Documentation
- Process control and Required documents
- Performance Measurement Records
- Standard operating Procedures & Visual Management Implementation
- Health & Safety Related Requirements
- Legal & Environmental compliance
- Human Resources competence and training matrix
- Operational System Improvements

How will Compliance to Wipro's vendor assessment benefit your Organization?

- Recognition of socially compliant organization/Logistics
- Opportunity to participate with WIPRO in future projects
- Opportunity for exports. Supplier Approval by overseas customers
- Compliance with business, legal, contractual, and regulatory requirements
- Improved structure and focus with respect to Business Ethics and practices

What does one mean by Customer Specific Requirements?

- Customer Specific Requirements are the additional requirements imposed by the customer (Wipro) which an organization needs to compulsorily comply with in order to become a verified supplier. In many cases, these requirements are additional to ISO certification.

Is this different from ISO Certification?

- Generally, customer specific requirements are the additional requirements generated over the existing ISO certification to meet certain needs of the customer. This helps the organization gain recognition as a socially compliant organization.

Does my client require me to make changes in my Quality system?

- As per specific requirements the Organization might have to make necessary changes in the Quality system to comply with the Customer Specific requirements. PQSmitra helps an organization to make the necessary changes to comply with the requirements of Wipro vendor assessment checklist in a very easy and practical manner.

Can PQSmitra assist in ensuring my suppliers are certified and assist in improving the overall quality?

- Yes, SA8000 covers subcontractors, suppliers, and any third parties involved with the certified company, as long as they fall within the scope and influence of the certified company.

Can PQSmitra help my organization identify requirements as per modern trend and help implement the same for my suppliers?

Yes, PQSmitra as an Organization remains very up to date regarding the new trends of certification & specific requirements. We provide full assistance in the implementation of the same.

How will PQSmitra help you with Hassle Free Implementation process for Wipro's Vendor assessment?

PQSmitra offers services for detailed study of the audit checklist and successful implementation at client. The implementation involves training to follow actual shop floor practices and maintaining relevant documentation. PQSmitra team adopts a systematic approach which helps in effective implementation and better audit results.

PQSmitra has developed a standard methodology to implement the customer specific requirements. The implantation methodology is as below:

- Study the Wipro vendor audit checklist requirements + customer specific requirements
- Initial review of the existing system and documentation
- System deigning, training, and assistance for the system implementation
- Routine system verification and further improvement
- Audit and Reporting

The simple and practical way of implementation of the system in accordance to the customer requirements adds value to the overall business performance and sustainability



PQSmitraService Features appreciated by clients



Simple &
Practical Approach



21 Years of
Service



2500+
Successful Projects



5,56,000+
Consulting Hours

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