PQSmitra
Simple & Practical

ISO 21001 Educational Organizations Management System (EOMS)

What is ISO 21001?

ISO 21001 (EOMS) is a quality management system that aims to standardise or prioritise education management system so that it meets its learners needs. This standard intends to help school, colleges, training providers & other educational providers/organisations to implement best practise which is also widely based on ISO 9001 quality management system.

All requirements of ISO 21001:2018 are generic and intended to be applicable to any organization that uses a curriculum to support the development of competence through teaching, learning or research, regardless of the type, size or method of delivery. Moreover, by becoming ISO 21001 certified, you can demonstrate to stakeholders that you are committed towards improving your educational system.

In today's world, education plays a very important role and the quality education varies significantly. This certification signifies that the learners are receiving the best level of education available. A proper Educational Organisation Management System (EOMS) emphasises to have

- Quality Education (trained facilitators/teachers)
- A valued learner-centric approach
- Good resources and learning facilities
- Quality Curriculum and material relevant to learners
- Family and societal support
- Personalized support to students with special needs
- A safe and conducive learning environment

ISO 21001 also recognises technological revolution in every phase of the education system, from streamlining homework assignments, use of technology while teaching/better understanding to giving personalised support to students with special needs/distance learners. In the coming years, ISO 21001 will be increasingly recognized as the most secured and independent measure of an education providers quality.

What are the Focus Points of ISO 21001 Implementation?

1. Streamlining and Standardizing the educational needs and its processes

2. Formulating Quality Policy and Objectives of the educational institutes

3. Setting up system for documentation and records.

4. Documentation Review and Gap Analysis

5. Management information system

6. Risk management for the business

7. Performance and sustainability

Who all are eligible for ISO 21001 Certification?

- Educational Organisations
- Professional Training Institutes

How will ISO 21001 Certification benefit your Organization?

- Improve your Education System
- Will ensure that learners receive the desired quality of education, while improving the learner's productivity, safety and wellbeing.
- Promote equal opportunities for all students regardless of their religious background, ethnic or cultural origin, gender, ability/disability
- Provide personalized training and effective response to all learners
- Stimulate excellence and innovation
- Make education more accessible (physical or online settings)
- Enhance competitiveness and credibility
- Enhance Sustainable Growth
- Enhance the reputation of your educational institution

Is ISO 21001 certification appropriate for a school or university?

ISO emphasizes the critical role that educational institutions, particularly universities, may play in standardization by teaching what can be accomplished through standards. Participating in the formulation of standards and bringing the expertise of academics to bear.

Why is ISO 21001 important in education?

- ISO recognizes the critical role that educational institutions, particularly universities, can play in standardization by teaching what can be accomplished through standards. Participating in the development of standards and making an invaluable contribution of academic work.

When it comes to ISO 9001 and ISO 21001, what's the difference?

- ISO 21001 is a framework for educational institutions that aims to improve learner satisfaction by enhancing educational processes and assuring adherence to learners' expectations. It is based on ISO 9001 Quality Management Systems

The cost of ISO 21001 certification in India

- The ISO certification cost is determined by a variety of criteria, including internal resourcing capabilities, pre-existing management system documentation, as well as the size and scope of products and services offered by the organization. The cost of the Certification Body and the cost of the ISO Consultant are two of the most important charges involved.

How will PQSmitra help you with Hassle Free Implementation process for ISO 21001 Certification?

PQSmitra adopts a result oriented approach for the effective system implementation at any Educational organization. The simple and practical method of system implementation helps organizations to enhance the performance and sustainability. PQSmitra offers 100% documentation support to achieve successful certification in addition to enhanced business performance. The implementation process is described below:

- Initial visits and review of the existing system
- Gap analysis and planning for the documentation (Records and Procedures)
- Training and Hand holding/ support for implementation
- Internal audit for verification of implemented system
- Management review
- Correct root cause and any conformances identified by the audit
- Certification audit
- Closure of non-conformities
- Rewarding the certificate to the organization

PQSmitraService Features appreciated by clients

Simple & Practical Approach	21 Years of Service	2500+ Successful Projects	5,56,000+ Consulting Hours

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